



Mercy Gilbert Medical Center

A member of CHW

NEWS RELEASE

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MERCY GILBERT MEDICAL CENTER IS THE FIRST IN THE NATION TO PROVIDE PATIENTS WITH VIDEO CONFERENCING TO CONNECT WITH LOVED ONES

GILBERT, Ariz. (June 3, 2010) – Mercy Gilbert Medical Center (MGMC), a member of Catholic Healthcare West (CHW), is the first hospital in the nation to introduce a live video connection from patients in the Family Birth Center to friends and family outside of the hospital. This new feature is a fully integrated add-on to the existing Skylight ACCESS[®] interactive patient care system called iCareRounds[™].

“The best part about the video conferencing feature was having our family who wasn’t able to be here to see the baby and hear him cry,” said Rosalie from Mesa, Ariz., about being able to show her newborn son, Joseph Robert, to family across the state. “It was neat to show our baby to his namesake and grandfather, Robert, who lives in Sierra Vista.”

iCareRounds[™] enables patients to communicate with family members through a secure and private web camera linked to a television in their room. With the push of a button, patients are able enjoy video chatting from the comfort of their hospital beds.

Patients send a message via e-mail to someone with a private link. The person can respond to the link and connect directly to the patient via video chat. If the patient is busy or sleeping, they can reject the conference request. After an hour has passed, the patient can re-invite the person to engage in the chat.

“As a Healing Hospital[™], Mercy Gilbert Medical Center has the philosophy that surrounding patients in a loving and comfortable atmosphere will help heal the mind, body and spirit,” said Laurie Eberst, president and CEO of Mercy Gilbert Medical Center. “We hope that through this new feature which allows patients to chat with their friends and family who are unable to visit, Mercy Gilbert will become an even more peaceful place to be cared for.”

About Mercy Gilbert Medical Center

Mercy Gilbert Medical Center is located at the intersection of Val Vista Drive and Loop 202 (south of Pecos Road and east of Val Vista Drive). Mercy Gilbert Medical Center is a four-story, full-service acute-care facility with 212 beds. For more information, please visit www.mercygilbert.org or call 480.728.8000. Mercy Gilbert Medical Center is an Equal Opportunity Employer (EOE). For employment opportunities, please visit www.chwcareers.org/arizona. For information on physician referrals or community classes and support groups, please contact ResourceLink toll-free at 1.877.728.5414.

About Skylight Healthcare Systems

Skylight[®] Healthcare Systems is the industry pioneer and leader in interactive patient care technology. With patient communication as the cornerstone of a safe, comfortable and clinically optimal hospital experience, the Skylight ACCESS[®] Interactive Patient System encourages patient and family to actively participate in their health care, improves communication between staff and patient/family members, and can provide a smoother and faster recovery and discharge plan. Skylight's vision is to provide hospitals with a robust tool which will allow them to greatly enhance interactive communication along the entire patient care continuum from pre-admission through post-discharge. In nearly 15,000 installed locations, leading hospital administrators have confidently selected Skylight Healthcare Systems as the proven choice for their interactive patient care technology. Skylight Healthcare Systems is headquartered in San Diego, California. For more information about Skylight Healthcare Systems, please visit: www.Skylight.com.

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